



COVID-19 Frequently Asked Questions

Updated 21 July 2020

1. Is South Carolina in a state of emergency? If so, how long will this remain in effect?

- Yes. Please see the Governor's latest [Executive Order](#). Since COVID-19 is so fluid and constantly changing, the exact timeframe for the emergency is still undetermined.

2. Are masks free to the public? If not, can we post a video on how to make basic masks?

- No, masks are not being provided. There are several videos on the web you to help show you how to make a mask. Here is a [link](#).

3. Why is there a National Guard presence in Greenwood County?

- The National Guard is assisting the State and will continue to assist the state during this State of Emergency. You may see them assisting with mobile test sites or see more helicopters which are assisting in the delivery of supplies across the State of South Carolina as well as to the United States. There is a military air corrido over Upstate South Carolina including Greenwood County which has been active for decades.

4. Is there a face covering ordinance?

- There is currently a face covering ordinance in the [City of Greenwood](#). No other incorporated or unincorporated areas have an ordinance. The County of Greenwood did issue a resolution supporting and encouraging mask wear.

5. Is part of Greenwood City shut down or barricaded? Are they doing work? Are we limited to travel in Greenwood?

- Any barricaded areas in Greenwood County are due to companies completing work and are only there for your and their safety.

6. Is there anywhere that children or families can take photos?

- Taking photos is not restricted. However, due to COVID-19 locations may be limited.

7. Will church still be held on Sunday? How will I know locations or if my Church will hold Sunday services?

- Please contact your church for this information.

8. What if the public cannot afford to pay bills since they are unemployed or cannot make ends meet? Will they lose their house, car, power, etc?

- The United Way has a help line for individuals to find assistance for these and other types of situations. Please call 211 for information.

9. Should I call authorities if people are not wearing face coverings or social distancing?

- Use your judgement while making these calls. If you are calling to reference individuals violating social distancing or the face covering ordinance and need law enforcement to respond, please call the Greenwood City Police at 943-8413 or Crime Stoppers (1-888-CRIME-SC). Please do NOT call 911 as it is not an emergency.

10. Can I still call 911 or 864-942-8632 if I have an emergency or need emergency services?

- If you have an emergency, call 911.

11. How do I know if I am an essential employee, if my business is essential, or if a business I need to visit is open and essential?

- To determine if your business is essential Please call 803-734-2834 or email COVID19SC@SCCOMMERCE.COM.
- To determine if businesses you need to visit are open, you will need to call them directly.

12. If the number provided for businesses being essential doesn't answer the phone and the voicemail is full, what do I do?

- Please try the number again later or email them at: COVID19SC@SCCOMMERCE.COM

13. What is going to happen in future? Are there any predictions and how will this affect those out of work?

- The COVID-19 situation a very dynamic and fast changing. Determining what will transpire next is very difficult. However, “social distancing”, washing hands, staying home when sick, and wearing face coverings when in public facilities can have slow the spread of COVID-19. Please do your part and hopefully we can soon return to a normal daily routine.

14. How many cases of COVID are possible in Greenwood and how many are confirmed?

- See this information at this [SCDHEC link](#).

15. Where can I go for testing?

- Self-Regional Healthcare is conducting drive in testing for Greenwood County and the six surrounding counties. However, you need to call (864)-725-4200 to be screened and be given an appointment. Also, there are several other mobile test sites in Greenwood County. Please see the following [link](#) for these locations.

16. What are the signs and symptoms of COVID-19 and what do I do if they become worse?

- Please see the information at this CDC [link](#). If your symptoms worsen you should immediately call 911.

17. Will EMS come and get me if I am unable to find someone to take me to the ER or I am unable to drive myself and I may be positive for COVID-19?

- Yes.

18. Where can people donate supplies?

- Please contact the United Way at 211.

19. What supplies are needed to be donated?

- Please contact the United Way at 211.

20. Where can you get baby formula at? What if the stores or locations do not have it? Where can you get baby formula donated to if residence does not have the means to buy it?

- Contact United Way 211.

21. What are the terms of getting a \$100 fine for not wearing a face covering?

- Please see the City of Greenwood's ordinance at this [link](#).

22. Where would you get this fine?

- Please see questions 21.

23. Is the Greenwood County Landfill and Convenience Centers still open to dump trash?

- Greenwood County's landfill and Convenience centers are all open and operating as normal. You find the schedule [here](#).

24. Can animals, including pets' contract COVID-19?

- Please see this [CDC link](#) for information

25. Will the names of those who test positive for COVID-19 be released?

- No. Standard privacy rules apply.

26. How will school districts conduct school in the fall of 2020?

- Contact your school or District Office.

27. Can animals spread COVID-19?

- See question 24.

28. What hospitals in the State are treating COVID-19 patients?

- Please see SCDHEC's [link](#).

29. What if a family member in a nursing home test positive, will they still have the same care and does the facility have enough supplies for them?

- Please contact the nursing home facility and ask about their policies and procedures.

30. What if a facility runs out of supplies, who should they contact?

- Greenwood County Emergency Management is working with all medical facilities to assist with needed emergency supplies.

31. Where can I find information on number of hospital beds in Greenwood? How many COVID-19 patients are in the hospital in Greenwood?

- Hospital bed information is available on the [SCDHEC website](#). Also, the daily [COVID-19 update](#) from Greenwood County provides the number of COVID 19 patients as of Monday and Friday each week. The updates containing this information are provided on Tuesday and Saturday weekly