



COVID-19 Frequently Asked Questions

1. Can the Public still go outside?

- Yes

2. What activities are allowed?

- Please see the [Governor's Executive Order 2020-21](#)

3. Can people take rides around the neighborhood?

- Please see question 2.

4. Are masks free to the public? If not, can we post a video on how to make basic masks?

- No, masks are not being provided. There are several videos on the web you to help show you how to make a mask. Here is a [link](#).

5. If an individual owns a dock can they go out on the lake?

- Yes. Please check the [DNR FQA website](#)

6. What docks are open to the public, where can they locate them, and what are the fees?

- This website provides information on the [privately owned boat ramps](#) on Lake Greenwood. Prices may or may not be included.

7. Can we go see loved ones or have company over at their residences?

- Please see question 2.

8. Can public outdoor activities still continue, i.e. running, exercising, riding dirt bikes, fishing, hiking

- Please see question 2.

9. Will the National Guard come and make people stay in their residence? Why are there more presents of helicopters?

- The National Guard is assisting the State and will continue to assist the state during this State of Emergency. However, the National Guard is not forcing individuals to stay in their residence. Helicopters are essential in the delivery of supplies across the State of

South Carolina as well as to the United States. There is a military air corridor over Upstate South Carolina including Greenwood County which has been active for decades.

10. Is there a curfew? Or will there be a curfew?

- There is currently no curfew in place. If one is determined to be needed, residents will be notified in advance.

11. Is part of Greenwood City shut down or barricaded? Are they doing work? Are we limited to travel in Greenwood?

- Any barricaded areas in Greenwood County are due to companies completing work and are only there for your and their safety.

12. Is there anywhere that children or families can take photos?

- Taking photos is not restricted. However, due to COVID-19 locations may be limited.

13. Will church still be held on Sunday? How will I know locations or if my Church will hold Sunday services?

- Please contact your church for this information.

14. What if the public cannot afford to pay bills since they are unemployed or cannot make ends meet? Will they lose their house, car, power, etc?

- The United Way has a help line for individuals to find assistance for these and other types of situations. Please call 211 for information.

15. Can the public travel?

- Please see question 2

16. Should I call authorities if people are gathered more than 3 at a time or if I see a large crowd?

- Use your judgement while making these calls. If you are calling to reference individuals violating social distancing and need law enforcement to respond, please call the Greenwood County Sheriff's Office, 942-8600 or Crime Stoppers (1-888-CRIME-SC). Please do NOT call 911 as it is not an emergency.

18. Can I still call 911 or 864-942-8632 if I have an emergency or need emergency services?

- If you have an emergency, call 911.

19. How do I know if I am an essential employee, if my business is essential, or if a business I need to visit is open and essential?

- To determine if your business is essential Please call 803-734-2834 or email COVID19SC@SCCOMMERCE.COM.
- To determine if businesses you need to visit are open, you will need to call them directly.

20. If the number provided for businesses being essential doesn't answer the phone and the voicemail is full, what do I do?

- Please try the number again later or email them at: COVID19SC@SCCOMMERCE.COM

21. What is going to happen in May? Are there any predictions and how will this affect those out of work?

- The COVID-19 situation a very dynamic and fast changing. Determining what will transpire next is very difficult. However, the “social distancing” practices ordered by the Governor is having positive effects. Please do your part and hopefully we can soon return to a normal daily routine.

22. How many cases of COVID are possible in Greenwood and how many are confirmed?

- See this information at this [SCDHEC link](#).

23. Where can I go for testing?

- Self-Regional Healthcare is conducting drive in testing for Greenwood County and the six surrounding counties. However, you need to call (864)-725-4200 to be screened and be given an appointment.

24. What are the signs and symptoms of COVID-19 and what do I do if they become worse?

- Dry cough, fever 100.3>, and difficulty breathing. If your symptoms worsen you should immediately call 911.

25. Will EMS come and get me if I am unable to find someone to take me to the ER or I am unable to drive myself and I may be positive for COVID-19?

- Yes.

26. Where can people donate supplies?

- Please contact the United Way at 21.

27. What supplies are needed to be donated?

- Please contact the United Way at 211.

28. Where can you get baby formula at? What if the stores or locations do not have it? Where can you get baby formula donated to if residence does not have the means to buy it?

- Contact United Way 211.

29. What are the terms of getting a \$100 fine?

- Please see SLED’s guidance at this [link](#).

30. Where would you get this fine?

- Please see questions 29.

31. Can public have yard sales?

- Please see question 29.

32. Will farmers market be open to the public?

- No decision has been made at this time.

33. Is the Greenwood County Landfill and Convenience Centers still open to dump trash?

- Greenwood County's landfill and Convenience centers are all open and operating as normal. You find the schedule [here](#).

34. Can animals, including pets' contract COVID-19?

- Please see this [CDC link](#) for information

35. Is there a burn ban and how long will this be in effect?

- The SC Forestry Commission issued a burn ban to last through the COVID-19 response. Here is a [link](#) for more information.

36. Will I have longer to pay my taxes since I am unable to pay them due to being out of work? How do they get an extension on payments?

- For federal taxes see this [link](#).
- For state taxes see this [link](#).

37. Is South Carolina in a state of emergency? If so, how long will this remain in effect?

- Yes. Since COVID-19 is so fluid and constantly changing, the exact timeframe for the emergency is still undetermined.

38. Will the names of those who test positive for COVID-19 be released?

- No. Standard privacy rules still apply.

39. How will graduation look for High School seniors?

- Contact your school or District Office.

40. How do we keep getting packets from the schools to make sure that our children pass for the next school year?

- Contact your school or District Office.

41. Can animals spread COVID-19?

- See question 32.

42. What hospitals in the State are treating COVID-19 patients?

- All medical hospitals in the State of South Carolina.

43. What if a family member in a nursing home test positive, will they still have the same care and does the facility have enough supplies for them?

- Please contact the nursing home facility and ask about their policies and procedures.

44. What if a facility runs out of supplies, who should they contact?

- Greenwood County Emergency Management is working with all medical facilities to assist with needed supplies.

45. Is curbside food pick up and other items still okay?

- Yes, please see the [Governor's Executive Order 2020-21](#)